

APPENDIX R

WAVERLEY BOROUGH COUNCIL

EXECUTIVE 1 DECEMBER 2009

Title:

**PERFORMANCE MANAGEMENT REPORT, QUARTER 2
(JULY - SEPTEMBER) 2009/10**

[Wards Affected: All]

Summary and purpose:

Waverley's Performance Management Framework (PMF) contains a number of National Indicators (NI) and locally defined indicators that assist Members and officers in identifying current improvement priorities, and progress against the objectives set out in the Council's Corporate Plan.

The indicators in Waverley's PMF are reviewed quarterly by the Executive. This report details performance, at Annexe 1, for the second three-month period of 2009/10.

The three Overview and Scrutiny Committees, and their respective Performance Sub-Committees, have considered the Quarter 2 performance report and their comments and observations are attached at Annexe 2 for consideration.

How this report relates to the Council's Corporate Priorities:

Waverley's performance management framework, and the active management of performance information, help ensure that Waverley delivers against all its Corporate Priorities. This report is aligned to the Corporate Priorities that fall under the remit of this Committee.

Equality and Diversity Implications:

The promotion of the IN2 leisure cards improves the access to services for potentially vulnerable and excluded groups.

Resource/Value for Money implications:

There are no resource implications in this report. Active review of Waverley's performance information is an integral part of the corporate performance management process, enabling the Council to improve Value for Money across its services.

Legal Implications:

Annual reporting of performance against the statutory National Indicators (NIs) is a legal requirement on the Council.

Introduction

1. Waverley's Performance Management Framework (PMF) contains a number of National Indicators (NI) and locally defined indicators that assist Members and officers in identifying current improvement priorities and progress against the objectives set out in the Council's Corporate Plan.
2. Annexe 1 to this report details performance in quarter two of 2009/10. A breakdown of short-term sickness by service, and all sickness number of actual days is also attached at Appendix A to Annexe 1 – this had been requested as additional information by two of the Overview and Scrutiny Committees.
3. The three Overview and Scrutiny Committees, and their respective Performance Sub-Committees, have considered the Quarter 2 performance report and their comments and observations are attached at Annexe 2 for consideration.
4. A full review of targets and performance indicators for 2010/11 onwards will be reported to the Executive, via the Overview and Scrutiny Committees, when the Quarter 3 90/10 performance is reported in early 2010.

Recommendation

It is recommended that the Executive consider the performance figures for Quarter 2 as set out in Annexe 1, and the comments of the Overview & Scrutiny Committees at Annexe 2.

Background Papers (CEx)

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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